

Warranties

Statement of Limited Warranty

The Datum Survey Equipment Ltd warranty is classed as a "return to base" type of warranty, meaning that the customer is responsible for postage or carriage costs associated with any warranty claim. We do not offer free collection or delivery on any warranty work.

Datum instruments carry a standard 12 month warranty from date of purchase, and this can be extended (depending upon product) to either 2 year, 5 year or lifetime periods by product registration. This warranty is offered to the initial purchaser only and is not transferable. Extended warranty periods are only activated by product registration, completing either a Datum Product Registration Card (usually included in the instrument box at time of sale) or by completing the online registration form on our website at http://datumproducts.com/warranty/

Datum extended warranties are conditional upon the annual service of the equipment by a Datum Approved Service Centre.

The extended warranty covers the instrument and detector (where applicable) and guarantees, at our option, to repair service, adjust, or replace goods which are proven to our reasonable satisfaction to be defective due to design or manufacturing defects in either materials or workmanship. Misuse of the equipment, use of the equipment in any other capacity other than manufacturers' guidelines, modifications, or use with non-approved accessories will not be covered. Typical exclusions from warranty include impact, drop or water ingress damage.

The option to repair or replace the equipment with a model of similar or greater.

Batteries, Chargers & Accessories

Datum batteries carry a 6 month warranty as standard. Datum battery chargers carry a 12 month warranty as standard. Other accessories in the kits all carry a 12 month warranty as standard.

Accessories

Datum warranties do not include any form of free loan or free of charge hire equipment while warranty work is being carried out. The warranty covers the equipment only, and we accept no liability as to any loss or damages directly or indirectly attributed from the use of this equipment. Goods damaged in the course of shipping are also excluded. The maximum warranty value is limited to the purchase cost of equipment.

Save as provided in this statement, no other warranty expressed or implied is given. However, nothing in this warranty statement shall affect the statutory rights of a consumer.

Datum Survey Equipment Ltd

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